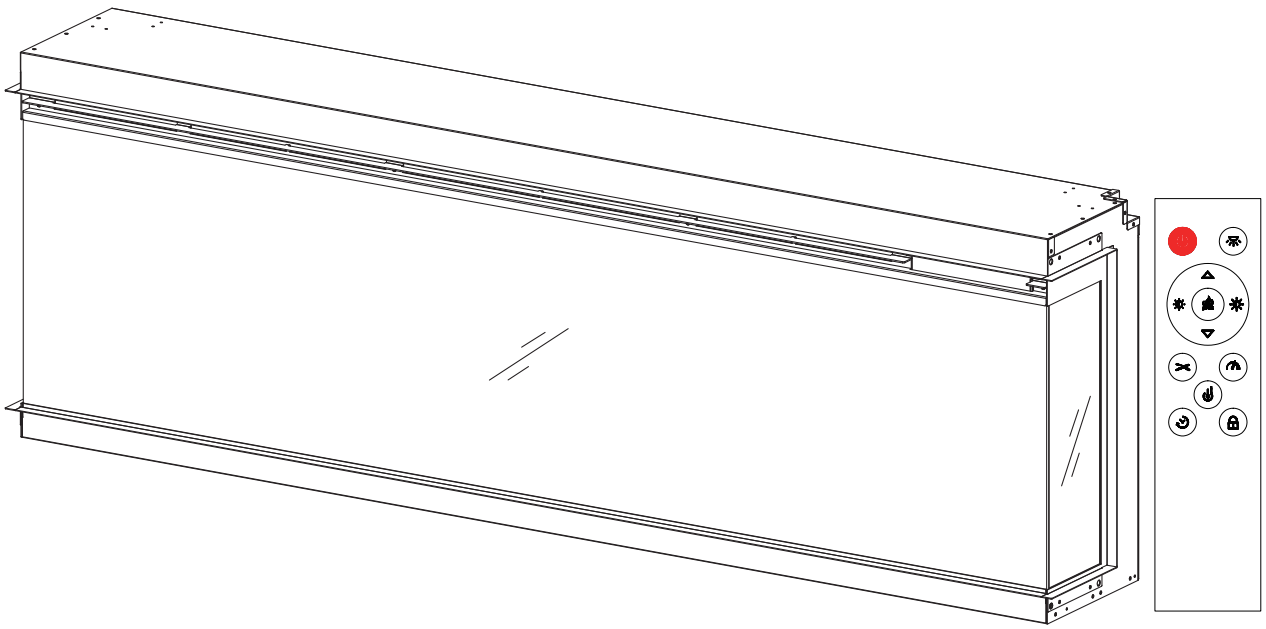
LUXE INTERIORS BY GIATALIA

Maison Electric Fire User Manual

Model Number: EF-615



220V AC / 50Hz / 1500W

TABLE OF CONTENTS

SERIAL	CONTENTS	PAGE
01.	IMPORTANT SAFETY INFORMATION	02
02.	ELECTRICAL SAFETY	03
03.	TECHNICAL SPECIFICATIONS	05
04.	BEFORE INSTALLATION INFORMATION	06
05.	UNPACKING THE APPLIANCE	07
06.	PREPARING THE APPLIANCE	08
6A.	INSTALLATION OPTIONS	09
6B.	INSTALLATION FLOATING	14
07.	OPERATION INSTRUCTIONS	16
7A.	TOUCH PANEL OPERATION	17
7B.	REMOTE CONTROL OPERATION	19
08.	CARE AND MAINTENANCE	20
09.	LIMITED WARRANTY	21
10.	TROUBLESHOOTING GUIDE	22

1.IMPORTANT SAFETY INFORMATION

WARNING: Improper use of this appliance, including any usage not recommended by the manufacturer in this owner's manual, may result in fire, burns, electric shock, or other serious injuries, including death.

- To minimize these risks, always follow basic safety precautions when using electrical appliances. These precautions include, but are not limited to, the following:
- Read and follow all manufacturer instructions before operating the appliance.
- Keep the appliance away from water or other liquids to prevent electric shock.
- Do not modify or tamper with the appliance in any way. Unauthorized alterations may cause malfunctions or hazards.
- Unplug the appliance when not in use and before cleaning to avoid electrical risks.
- Keep the appliance out of reach of children and individuals who may not be familiar with its proper operation.
- Inspect the power cord and plug regularly for signs of damage. If damaged, discontinue use and contact the manufacturer or a qualified technician.
- Failure to adhere to these safety guidelines may result in serious injury or property damage.

IMPORTANT SAFETY INSTRUCTIONS

Read all instructions carefully before using this appliance. Failure to follow these guidelines may result in fire, burns, electric shock, or serious injury.

General Precautions

1. Read all instructions before operating the appliance.
2. Hot surfaces: This appliance becomes hot during use. To prevent burns, avoid direct contact with heated surfaces. If handles are provided, use them when moving the unit.
3. Keep combustible materials away: Maintain a clearance of at least 3 feet (0.9 meters) between the appliance and flammable objects such as furniture, bedding, clothing, and curtains. Ensure all items remain clear from the sides and rear as well.
4. Supervision required: Exercise extreme caution when using the appliance near children or infants. Never leave the unit operating unattended.
5. Unplug when not in use: Always disconnect the appliance from the power source when it is not in operation. This unit should never be left running unsupervised.

Electrical & Placement Safety

6. Inspect before use: Do not operate the appliance if the cord or plug is damaged, or if the unit has malfunctioned, been dropped, or sustained any damage. Contact an authorized service provider for inspection or repair.
7. Indoor use only: This appliance must not be used outdoors.
8. Avoid wet environments: Do not use this appliance in bathrooms, laundry areas, or similar locations. Never position it where it could fall into a bathtub or other water container.
9. Cord safety:
   - Do not run the cord under carpets.
   - Do not cover the cord with rugs, runners, or other floor coverings.
   - Keep cords positioned to avoid tripping hazards in traffic areas.
10. Disconnect properly: Before unplugging, ensure all controls are switched OFF, then remove the plug from the electrical outlet.
11. Grounding requirement: Always connect the appliance to a properly grounded outlet.

Ventilation & Fire Prevention

12. Prevent obstruction: Do not insert foreign objects into ventilation or exhaust openings, as this may result in electric shock, fire, or appliance damage.

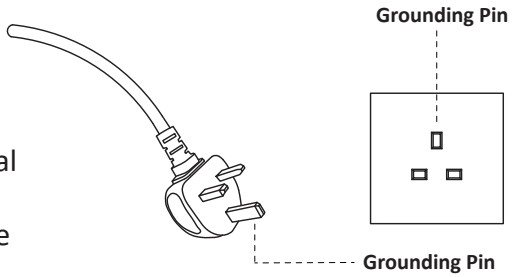
13. Maintain airflow: Avoid blocking air intake or exhaust openings. Do not use the appliance on soft surfaces, such as a bed, where airflow may be restricted.
14. Keep away from flammable substances: This appliance contains internal heating elements that may cause sparking. Do not use it in areas where gasoline, paint, or other flammable liquids are stored or used.
15. Intended use only: Use the appliance strictly as described in this manual. Any unauthorized use may result in fire, electric shock, or injury
16. Do not burn materials: Never attempt to burn wood or any other materials in this appliance.
17. Installation requirement: This appliance must be properly electrically grounded in accordance with current safety standards and regulations.

2.ELECTRICAL SAFETY

2.1 Appliance Plug

Read all instructions and warnings before operating the equipment.

Before plugging the device into a properly grounded electrical outlet, make sure all controls are in the "off" position.
This device is designed for use with 220-240 volts. The device comes with a 3-prong power cord with a grounded socket. If your electrical outlet has only two sockets and is not grounded, it must be replaced with a grounded outlet.



UK PLUG WITH EARTHING CLIP

Note: Adapters are not allowed.

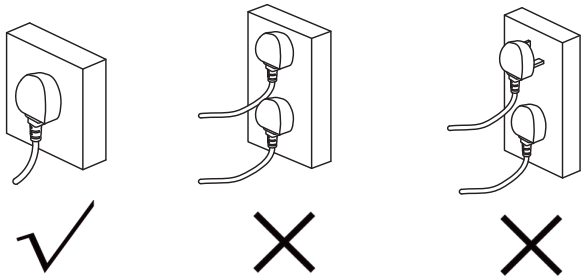
Power Circuit Requirements

Plan the location of the appliance so that it has enough power. A 13 AMP, 220V/50Hz circuit is required. Other appliances on the same circuit as this appliance may exceed the rated current of the circuit. Please give priority to a dedicated circuit to prevent a tripped circuit breaker or fuse failure.
Prepare an outlet close to the right side of the appliance. Make sure the outlet is in good condition and the plug must be firmly inserted into the outlet.

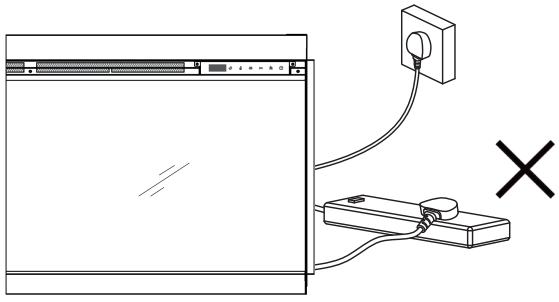
UK-Plug with Grounding Clip

This product is equipped with a plug with grounding clip as shown. Connect only to a properly grounded outlet. This unit is for 220 volts only. For your safety, always plug this unit into a wall outlet. Never use an extension cord or removable power tap (outlet/distribution strip).

Do not share a socket with other appliances when using electric fireplaces, please use a dedicated socket.



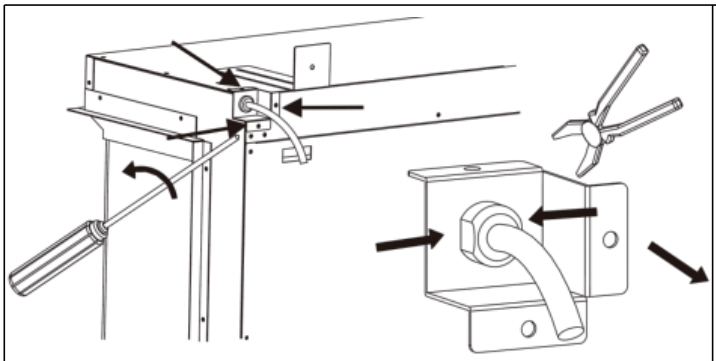
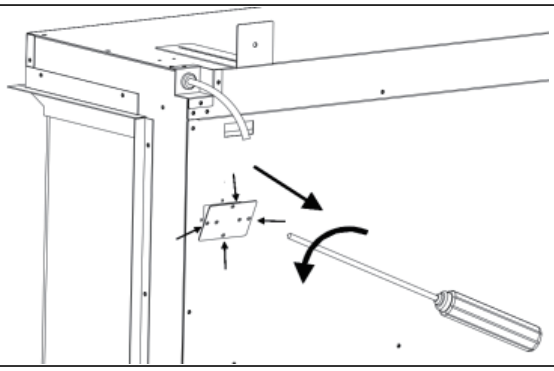
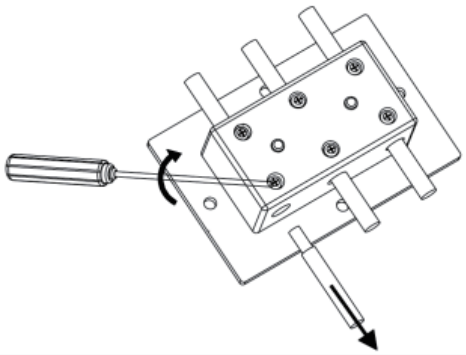
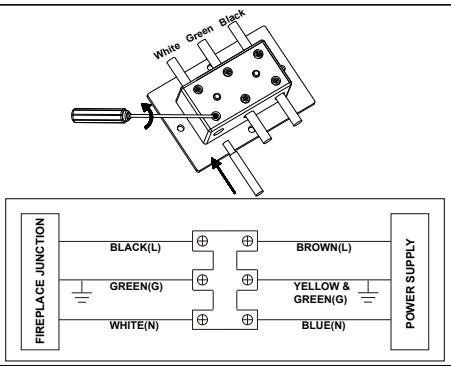
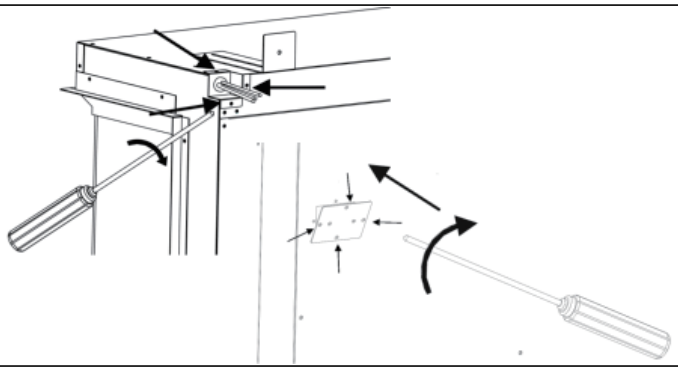
Never use with an extension cord or relocatable power tap (outlet / power strip).



A 13 AMP circuit is required to operate this appliance. If the breaker trips when the appliance is running, you may need to move the appliance to another location or unplug other appliances the are on the same circuit.

2.2 Hardwired Installation

Warning: If this equipment needs to be hardwired, a qualified electrician will be required to remove the wire connections and connect the equipment directly to the household electrical wiring. The electrical wiring and power circuit breaker must be rated for 220V, 15 amps minimum.
If hardwired, this equipment must be bonded and grounded in accordance with local codes.

<table>
<tr><td></td><td></td></tr>
<tr><td>1. Remove the three screws, open the power cord cover, remove the wire clamp with pliers, and take out the power cord.</td><td>2. Remove the 4 screws to loosen the terminal box cover</td></tr>
<tr><td></td><td>
</td></tr>
<tr><td>3. Use a screwdriver to remove the power wiring harness fixed in the junction box.</td><td>4. Pass the wires through the large hole on the power supply cover and connect to the terminal block. Make sure the wires are connected correctly.</td></tr>
<tr><td></td><td></td></tr>
<tr><td>5. Reinstall the power cord cover and hard wiring box.</td><td>6. Keep the power cord.</td></tr>
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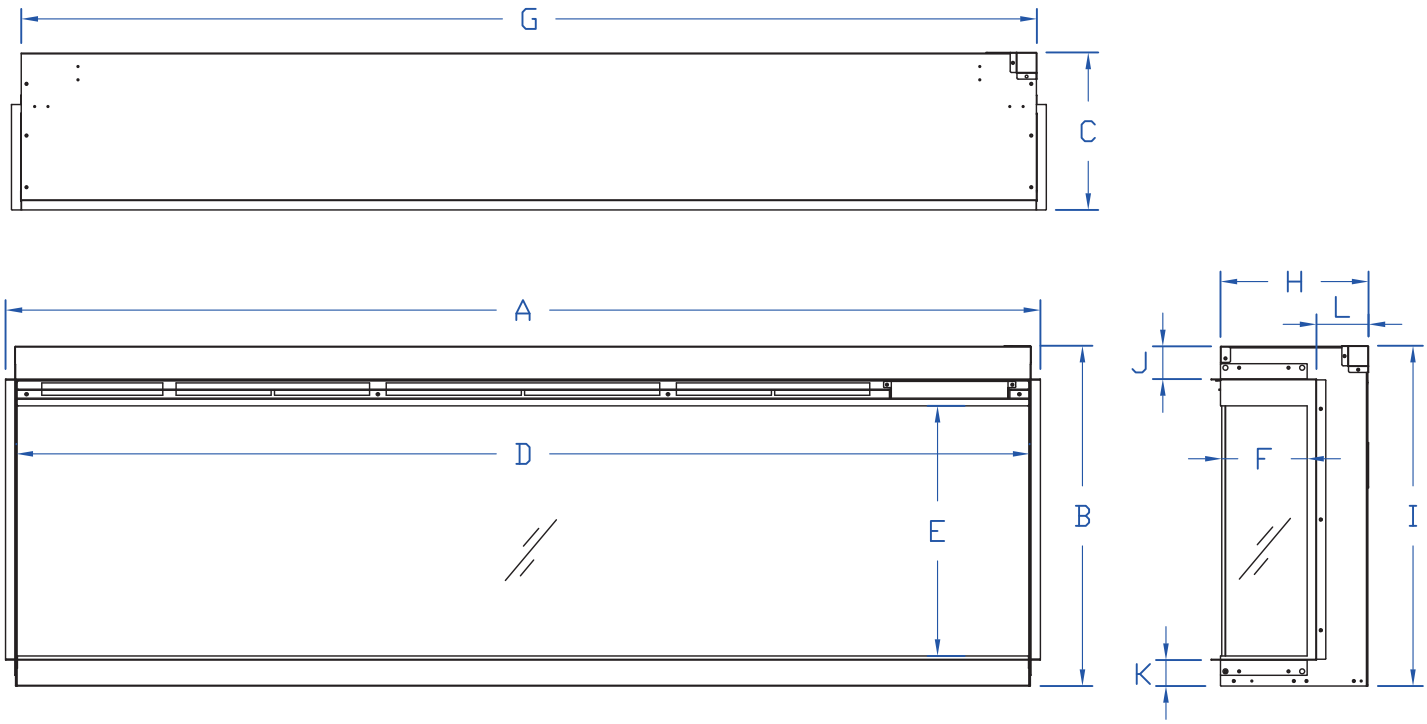
TEST THE APPLIANCE BEFORE INSTALLATION
NOTE: DO NOT INSTALL THE GLASS PANEL WHILE TESTING.
PLUG THE FIREPLACE INTO AN APPROVED OUTLET AND SWITCH ON THE FIREPLACE, CHECK THE FUNCTIONALITY AS PER SECTION 7A MANUAL CONTROL PANEL AND SECTION 7B REMOTE CONTROL.
IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT THE SERVICE TEAM FOR ASSISTANCE.

3.TECHNICAL SPECIFICATIONS

3.1 Electric Specifications

Model	Size	Volt	Watt(max)	Hz	BTU(max)	Amp
EF-615	50IN 60IN 72IN 80IN	220	1500	50	5120	7.5

3.2 Product Dimensions



MODEL	UNIT	OVERALL SIZE(W*D*H)			VIEW SIZE			INSERT SIZE				
		A	B	C	D	E	F	G	H	I	J	K
50 IN – EF-615	mm	1300	510	236	1267	375	128	1271	222	510	49	39
60 IN – EF-615	mm	1551	510	236	1519	375	128	1523	222	510	49	39
72 IN – EF-615	mm	1855	510	236	1823	375	128	1827	222	510	49	39
80 IN – EF-615	mm	2058	510	236	2026	375	128	2030	222	510	49	39

4. BEFORE INSTALLATION INFORMATION

WARNING! DO NOT operate or use this Electric Fireplace if it is damaged or has malfunctioned or any part has been underwater. Immediately call a qualified service technician to inspect and to replace any part of the electrical system if necessary. Keep plastic wrapping away from children.

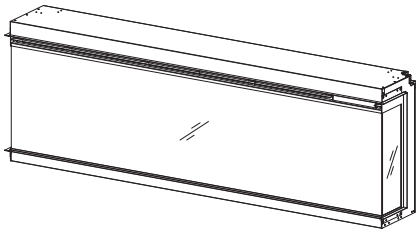
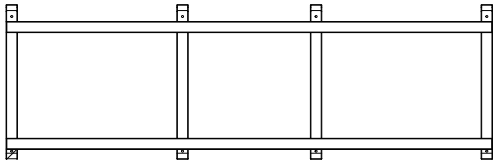
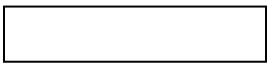
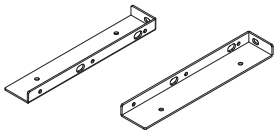
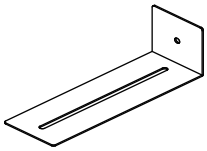
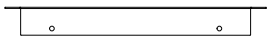
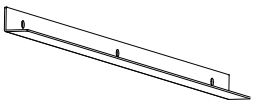
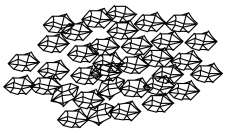
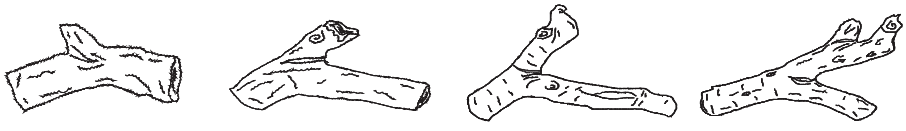
Note:

- Keep the packaging (carton, poly bag, polystyrene, etc.) for future transportation and/or storage.
- **If the unit needs to be returned, please make sure all the spare parts are packed inside, and packed the same as the original packing.**

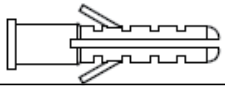
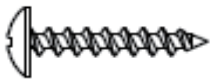
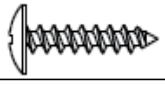
Check Spare Parts

- Open the packaging carefully and remove the polystyrene.
- Check the spare part list below to verify all parts have been received.
- Carefully check if any damages that may have for the insert or spare parts.

WARNING: This carton includes GLASS! ALWAYS use extreme caution when handling glass. Failure to do so could result in personal injury or property damage.

			
A. Firebox (1pc)		B.Wall Mount Bracket (1pc)	
			
C. Remote Control (1pc)	D. Embers Bed Board (1pc)	E. Wood Trim Kit Fixing Bracket (2pc)	F. Top Fixing Bracket (2pc)
			
G. Side Fixing Strip (4pc)	H. Side Fixing Strip (2pc)	I. Side baffle (2pcs)	J. Black And White Crystal (1 Set)
			
K. Simulation Carbon Sheet (1 Set)	L. Logs (1SET) Quantity depends on the model		

HARDWARE CONTENTS (shown actual size)

			
AA. Wall Anchor 12 PCS	BB. Screw 12 PCS	CC:Bolt 24 PCS	DD:Wood trim fixing screws 6 PCS

INSTALLATION SITE REQUIREMENTS

It should be noted that the appliance creates warm convected air currents. These currents move heat from the room surroundings to, and up the wall surfaces adjacent to the heater.

If the appliance is to be secure on a dry wall or a timber framed construction then the integrity and ability of the wall to secure the appliance must be confirmed. It is important in these circumstances that any vapour barrier and/or structural members of the house frame are not damaged.

If you are unsure of the ability of the wall to secure the appliance and/or which type of wall fixing to use, you should take professional advice and obtain the correct fixings. Alternatively, find a more suitable wall location.

- **DO NOT run the supply cable under carpets.**
- **DO NOT site in a position where curtains or drapes could cover the appliance, or other soft materials could cover e.g. below a coat rack.**
- **DO NOT site behind an opening door where mechanical impact/damage could occur.**
- **DO NOT site where the supply cable would become a trip hazard.**
- **DO NOT sit, stand or forcefully pull on the appliance.**
- **DO NOT obstruct, cover or force items into the openings.**
- **DO NOT use the heater to dry clothes.**
- **DO NOT site/use in an outdoor location(s).**

CLEARANCES TO COMBUSTIBLES

The minimum distance to the front of the appliance is three feet (900 mm).
There are no clearances for above or to the side of the appliance, apart from being clear of curtains and drapes for a flush wall installation.
If the stud wall immediately above the heater of the appliance protrudes in front of the appliance rather then finishing flush, then the over hanging section of the installation must be made from a non-combustible material, such as calcium silicate.

5.UNPACKING THE APPLIANCE

Before starting the installation of this fireplace, please read the following:

1. The installation should be carried out by two adults to avoid injury or damage. If for any reason it is considered too heavy, please obtain assistance.
2. When lifting the electric appliance, always keep your back straight. Bend your legs and not your back. Avoid twisting at the waist. It is better to reposition your feet.
3. Avoid upper body and top heavy bending. Always bend from the knees rather than the waist. Do not lean forward or sideways while handling the appliance.
4. Always grip the appliance with the palm of the hand – do not use the tips of fingers for support.
5. Always keep the appliance as close to the body as possible. This will minimize the cantilever action.
6. Use gloves to provide additional grip.
7. Unpack the package and lift the appliance gently out of the box. Put it on a flat surface with the front panel facing forward.

6.PREPARING THE APPLIANCE

Tools Required (not included)

- **Phillips screwdriver**
- **Level**
- **Tape measure**
- **Electric power drill**

Front (Single-Sided)

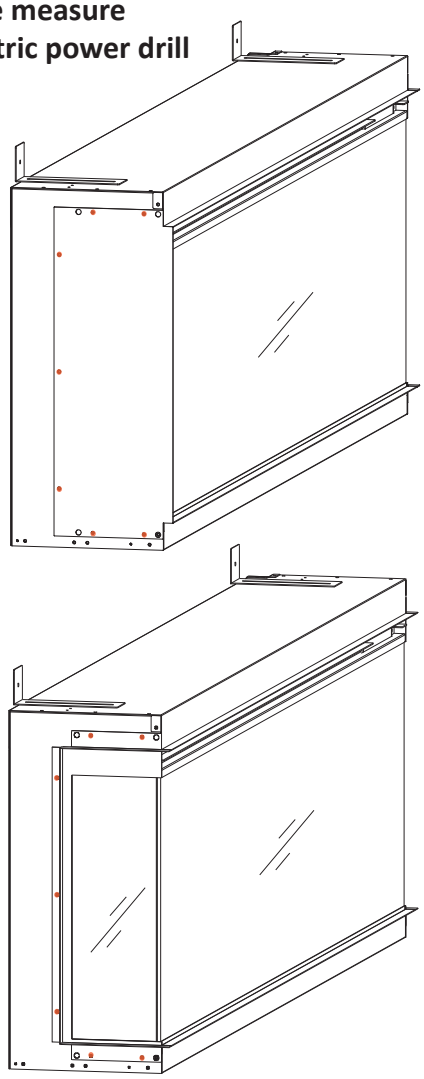
One baffle needs to be installed on each end of the unit, place the baffle on the side of the unit and make sure all the holes on the baffle align with the holes on the side of the stove. Once in the correct position, use a Phillips head screwdriver to screw the 7 screws into place, using the same process for both sides.

Corner (Double-Sided)

Only install one baffle on the end that will be covered. Install one baffle as described above for the front. For the exposed side, a side fixing strip will need to be used. Place the two small fixing strips in place, align the screw holes, and then use a Phillips head screwdriver to screw into place with the provided screws when in the correct position. Next, secure the large fixing strip vertically between the two small fixing strips on the side of the unit. Align the screw holes and use a Phillips head screwdriver to secure the provided screws in place.

Fully Flush and Kit Installation (Three-Sided)

Place the two small fixing strips in place, align the screw holes, and then use a Phillips head screwdriver to tighten the provided screws into place. After the small fixing strips are installed, place the large fixing strip vertically between the two fixing strips as shown in the picture above. Use the same steps for both sides.



4*8 Fixing Screws (7pcs)

CAUTION: This fireplace has front panel made of GLASS! ALWAYS use extreme caution when handling glass. Failure to do so could result in personal injury or property damage.

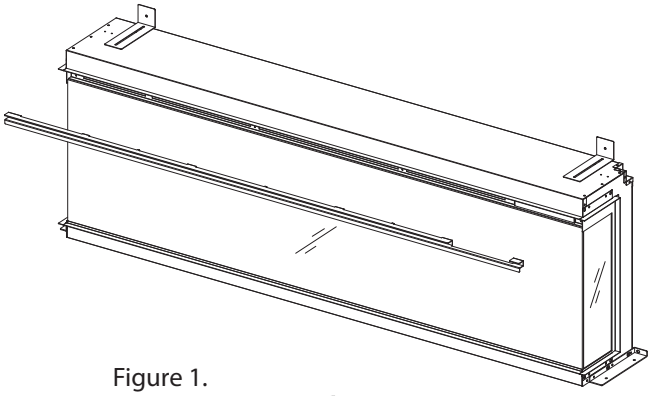


Figure 1.

4*8 Fixing Screws (4pcs)

We strongly recommend that two people remove the glass and that both wear protective gloves.

To remove the front glass from the unit, use a Phillips head screwdriver to remove the screws from each end of the top bracket of the unit, making sure the glass is supported at all times.

Next, gently lift the top of the glass towards you, making sure you fully support the glass, lift and remove the glass from the unit, then place the glass on a soft, flat surface on the floor, and reinstall the glass after inserting your preferred ember bed option, please refer to the instructions in reverse order.

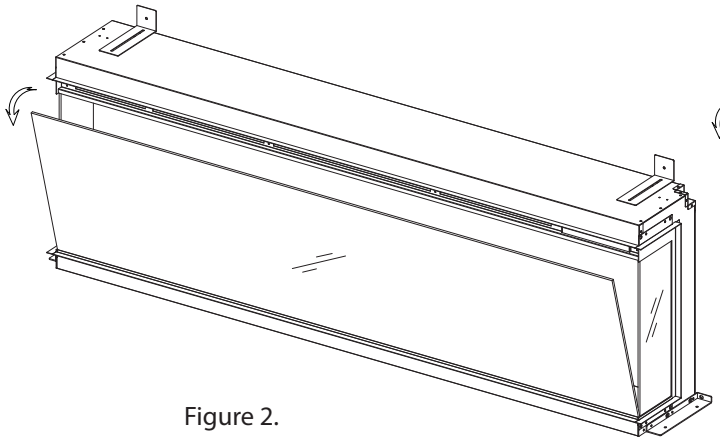


Figure 2.

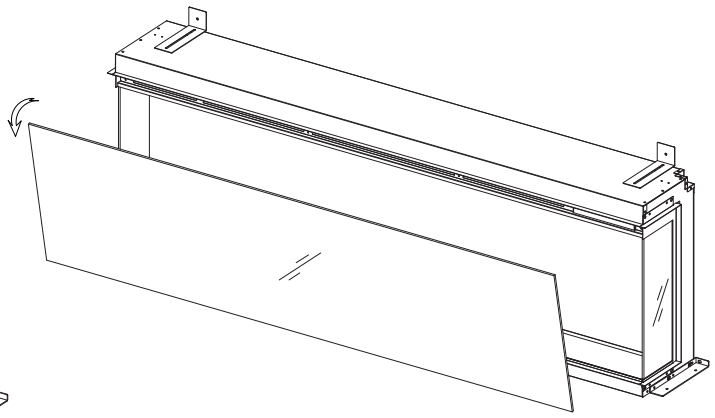
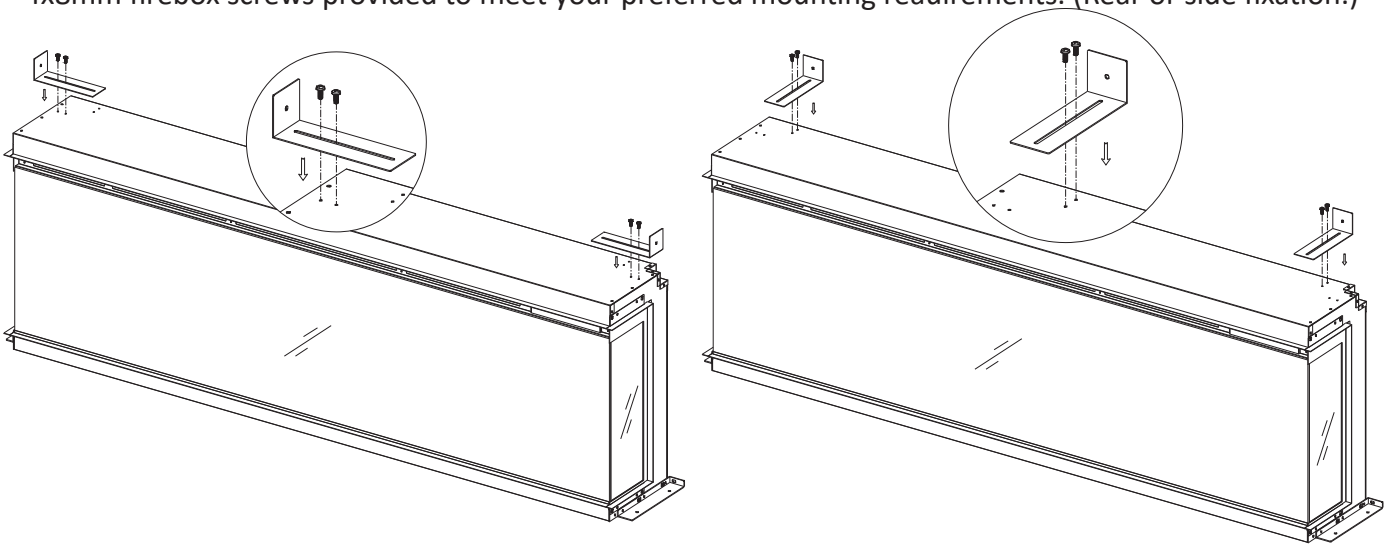


Figure 3.

Attach the L-shaped bracket to the device

Screw the wall mount bracket to the top of the unit using a Philips head screwdriver and use the four (4x) 4x8mm firebox screws provided to meet your preferred mounting reauirements. (Rear or side fixation.)



6A.INSTALLATION OPTIONS

We are not responsible for injuries and damages caused by improper installation or operation.

Remove all protective film coatings (if any) from the finished/decorated surface of the device. Once the final location of the device has been selected, taking into account the integrity of the wall, the device can be secured to the wall.
To ensure customer safety, always ensure that the wall and any wall fixtures used are of sufficient strength when designing the installation. Do not block the ventilation holes of the device. The wall/stud to which the device is mounted must be thick and can only be mounted on vertical surfaces. Avoid sloped surfaces. Mounting on anything other than a vertical wall may result in fire, damage or injury.

If the device is to be mounted on a drywall or wood-frame building wall, efforts should be made to secure it to two or more wood studs or to the wood members of the wall using the provided fixing screws. If this is not possible, the wall should be reinforced with appropriate building materials.
Ensure that the correct wall plug is used for the type of wall to which the wall stud is connected. Ensure that the plug or fuse branch wire is fully accessible

6A.1 MOUNTING WITH STUD WALL

To install the device on a column wall, first, remove the wall-mount bracket from the back of the unit. Prepare vertical columns according to the wall height, ensuring the columns enclose the top dimensions of the device to prevent the wall's load from bearing down on the unit. Construct the frame with a base capable of supporting the device's full weight, and ensure any exposed crossbeams are made of non-combustible materials.

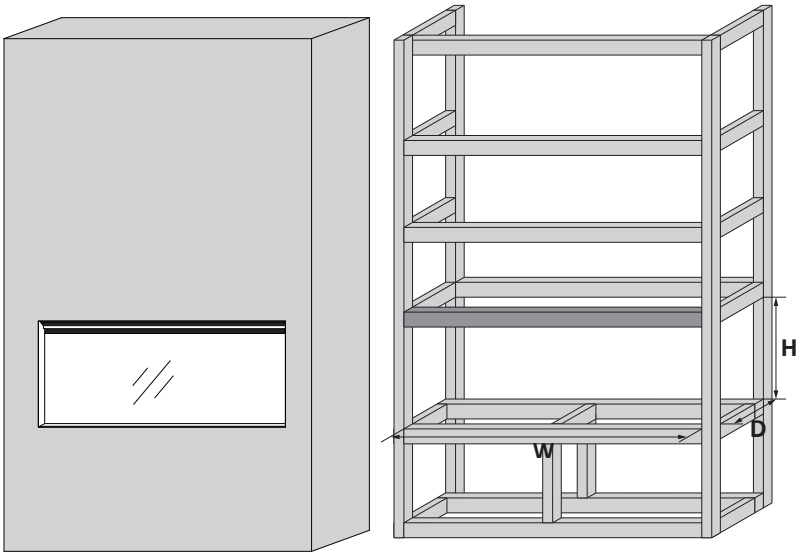
The device should be placed on a stable, level surface in a clean, dust-free environment. If installed within an open chimney, the chimney must be sealed to mitigate the risk of ventilation or moisture affecting the safety cutoff system in the fan heater.

After the frame structure is constructed and securely fixed to the wall, position the device in its final location and connect it to power. Ensure the device is fully operational before installing any cladding or drywall to complete the installation.

6A.2 INSTALLATION OPTIONS

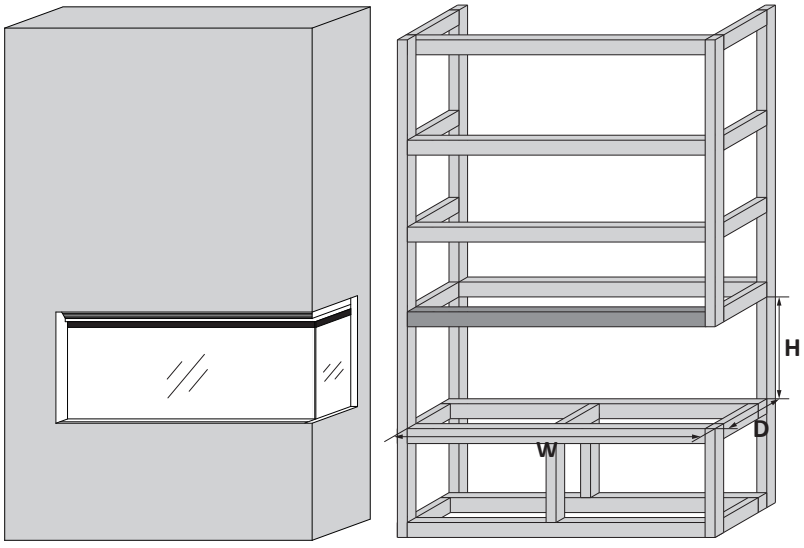
One-sided (fully-recessed) installation
All embedded in the wall, leaving only the front side exposed

50 IN – EF-615		**Unit: mm**
Width	Depth	Height
1273	222	510
60 IN – EF-615		**Unit: mm**
Width	Depth	Height
1526	222	510
72 IN – EF-615		**Unit: mm**
Width	Depth	Height
1830	222	510
80 IN – EF-615		**Unit: mm**
Width	Depth	Height
2035	222	510



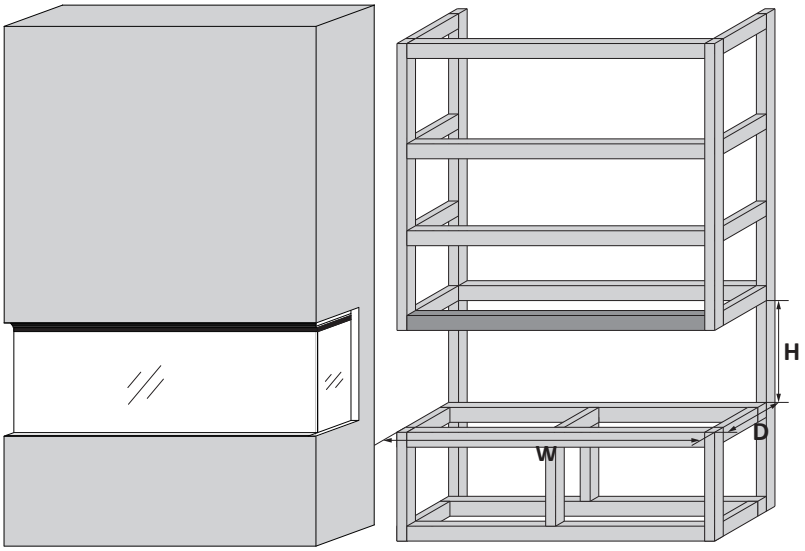
Corner installation
Keep the front and any left or right side (depending on where you want to install)

50 IN – EF-615		**Unit: mm**
Width	Depth	Height
1273	222	510
60 IN – EF-615		**Unit: mm**
Width	Depth	Height
1526	222	510
72 IN – EF-615		**Unit: mm**
Width	Depth	Height
1830	222	510
80 IN – EF-615		**Unit: mm**
Width	Depth	Height
2035	222	510



Three-sided installation
The front and left and right sides are all exposed.

50 IN – EF-615		**Unit: mm**
Width	Depth	Height
1273	222	510
60 IN – EF-615		**Unit: mm**
Width	Depth	Height
1526	222	510
72 IN – EF-615		**Unit: mm**
Width	Depth	Height
1830	222	510
80 IN – EF-615		**Unit: mm**
Width	Depth	Height
2035	222	510





The appliance is heavy and requires two or more adults to install. It is strongly recommended to hire a professional team for installation.

During installation, the columns or other materials that come into contact with the top of the appliance should be made of fireproof materials.

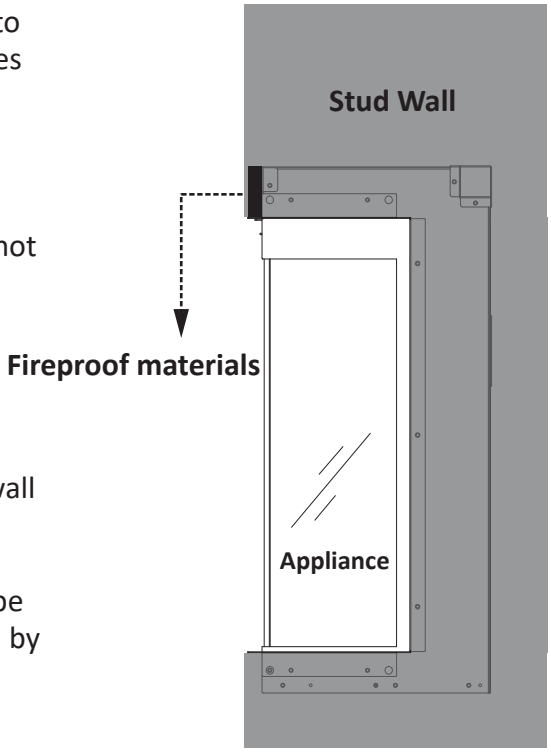
6A.3 NON-COMBUSTIBLE OVERHANG REQUIREMENTS

During installation, please note that the surface where the top of the appliance contacts the column wall needs to be made of fireproof material.

As shown in the figure, the light-colored part represents the wall embedment, and the dark-colored area on the top of the appliance needs to be made of fireproof material

The wall to which the appliance is mounted must be able to support the total load of the appliance over time. Measures should also be taken to ensure that the wall has sufficient strength to withstand earthquakes, vibrations, and other external forces.

Drywall alone is not considered a structural material. It is not recommended to rely solely on drywall fixtures to support the weight of the appliance.



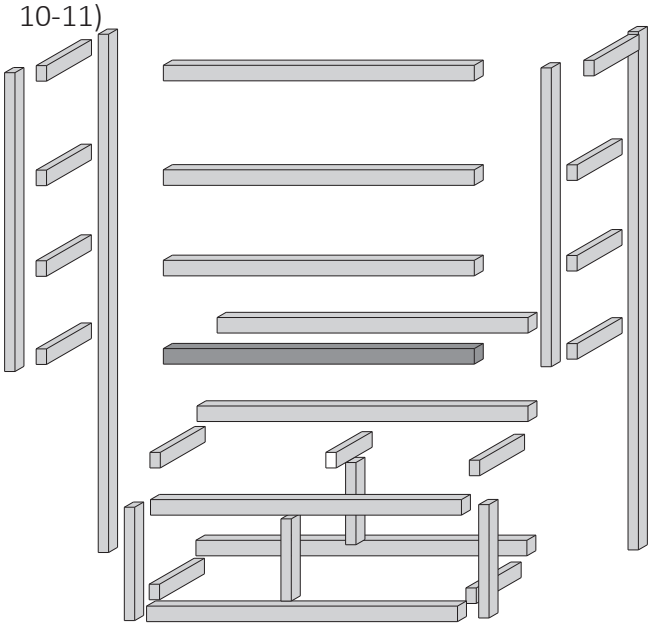
It is recommended that the installation be carried out by a professional construction team and that the safety of the wall fixtures be checked regularly after installation.

The safety of the power cord and connections should also be checked. If the power cord is damaged, it must be replaced by a service agent or qualified person (such as a qualified electrician).

6A.4 INSTALLATION – WALL STUD FIXING

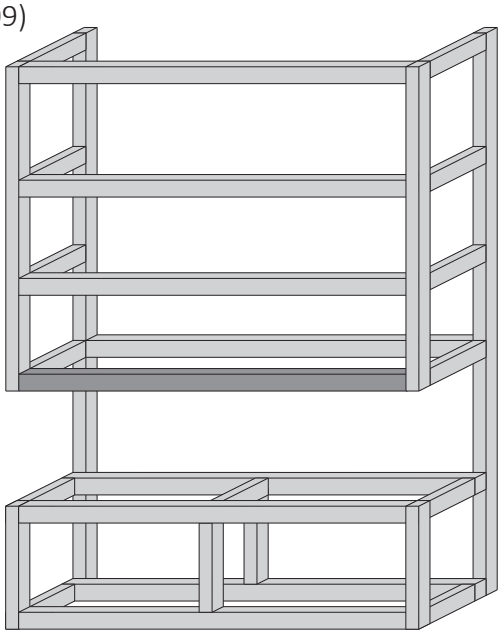
Step 1 – Prepare the frame of the required size

The overall size depends on the wall you are installing on. For product dimensions, please refer to the dimensions shown in 6A.2 (pages 10-11)



Step 2 – Build the frame and install the fireplace

Make sure the frame is securely fastened to the wall using appropriate fastening methods and is able to support the full weight of the equipment. For more information, see the first paragraph of 6A (page 09)



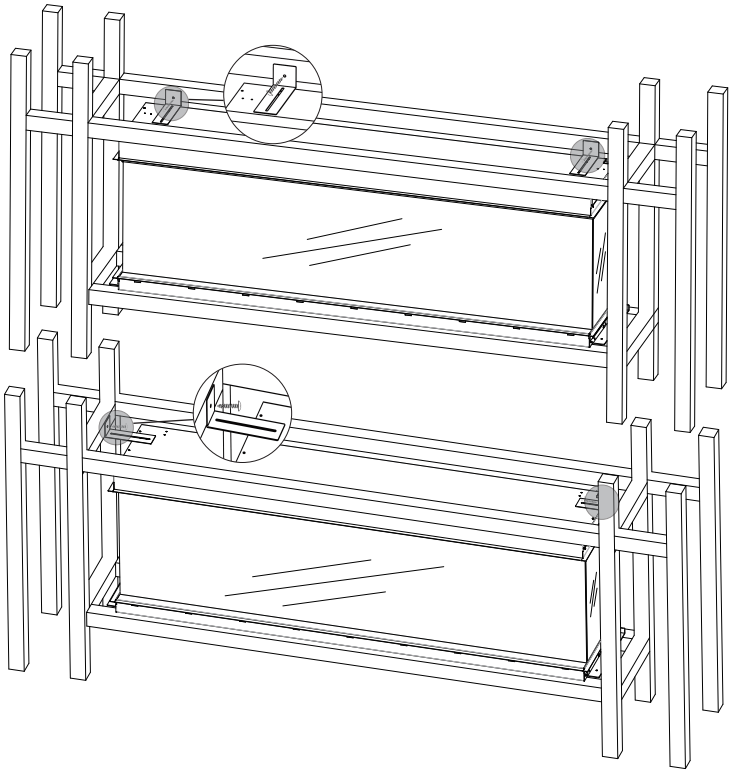
Step 3 – Mount the device

Insert the appliance into the fabricated frame. Use a pencil to mark the wall/studs with the wall fixing brackets to indicate where the device will be fixed to the structure.

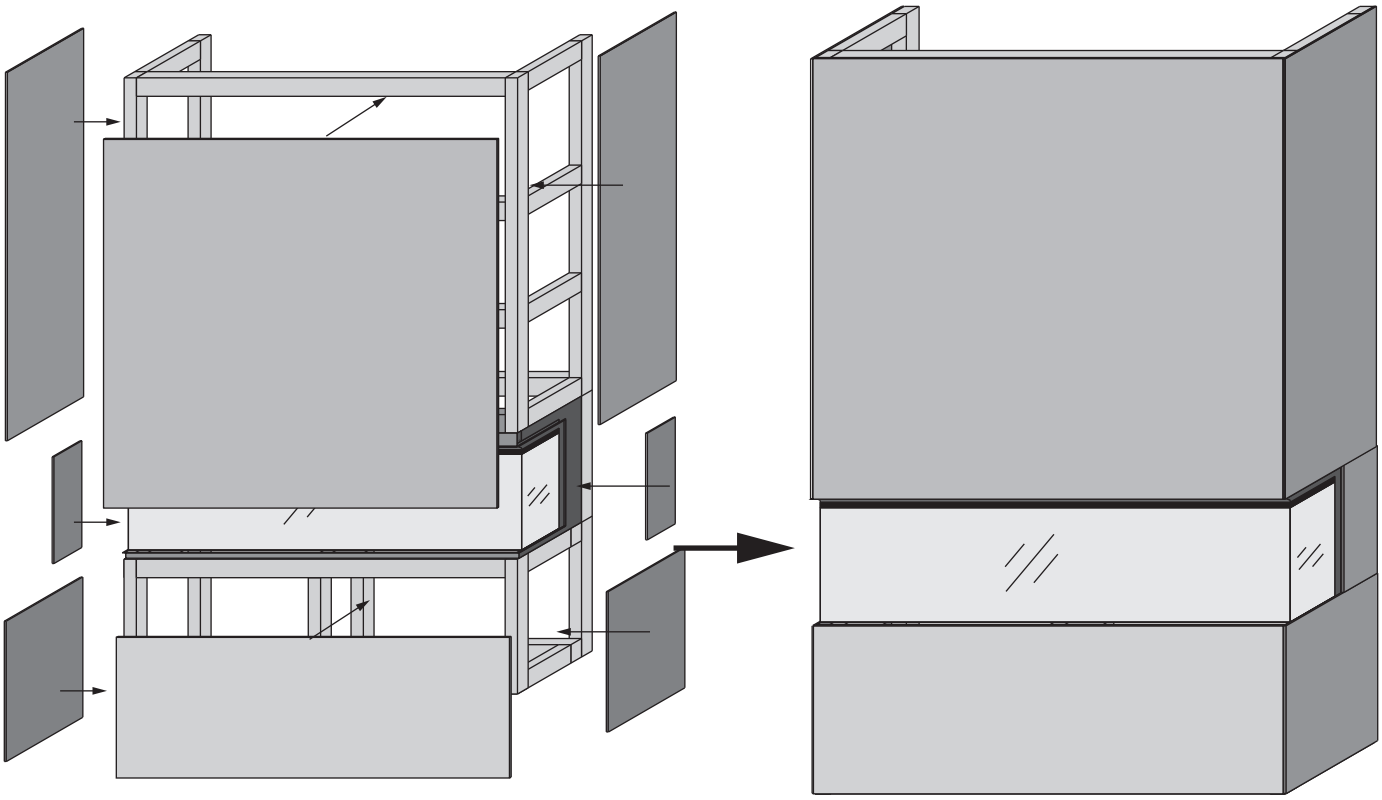
Please note: Before drilling holes in the wall, always check for hidden wires, pipes, etc. Make sure the screws and wall plugs provided are suitable for the device on the supporting surface. If you are unsure, consult a qualified person.

Move the device away from its original location and use a drill bit that is the appropriate size for the wall mount you have chosen. If you are mounting the device in a masonry wall, you can use the provided wall plugs, to use these, drill a $^{5}/_{16}$ inch wide and 2 inch deep (8mm wide x 50mm deep) hole in the wall. Insert the 2 wall plugs into place and return the device to its finished location. Thread a wall screw through the wall bracket on the device, into the wall plug in the wall and tighten to secure the device in place.

Once the device is in the correct location, plug the device into the wall and check the power to the device.



Step 4 – Add the trim. *Important – A fire must be lit before this stage*



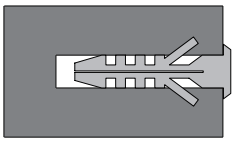
Please note: Before drilling holes in the wall, always check for hidden wires, pipes, etc. Make sure the screws and wall plugs provided are suitable for the device supporting the surface. If unsure, consult a qualified person.

The appliance is heavy and requires two or more adults to install. It is strongly recommended to hire a professional team for installation.

During installation, the columns or other materials that come into contact with the top of the appliance should be made of fireproof materials.

6B.INSTALLATION FLOATING

Before mounting the device with the kit to the wall, secure the side moldings on both sides of the device as described in point 6 "PREPARING THE APPLIANCE".
Installation should be performed by two adults to avoid injury or damage. If for any reason you think the device is too heavy, ask for help.



Hole size:
8*50mm

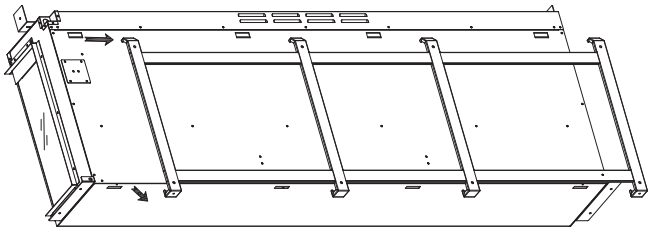


FIGURE A

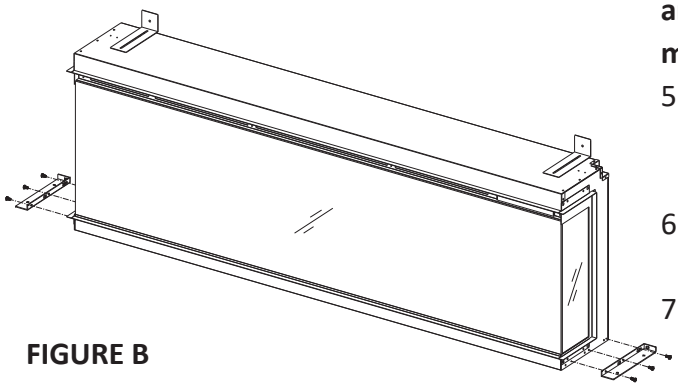


FIGURE B

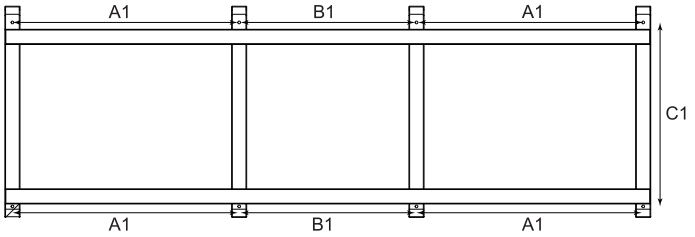
4*8MM FIXING SCREWS (6PCS)

50 IN – EF-615		**Unit: mm**
A1	B1	C1
340	440	403
60 IN – EF-615		**Unit: mm**
A1	B1	C1
496	388	403
72 IN – EF-615		**Unit: mm**
A1	B1	C1
557	566	403
80 IN – EF-615		**Unit: mm**
A1	B1	C1
658	566	403

1. Move the wall mount bracket down and out from the rear of the unit. (See Figure A)
2. Find the best location to mount the unit. Consider the correct position relative to the room, furniture, and windows.
3. Lift the mount bracket up to the wall to verify the correct position and ensure the mount bracket is level. Use a pencil to mark eight 8*50mm mounting holes on the wall at the desired mounting locations, using the mount bracket as a template.
4. Drill a $\frac{5}{16}$ inch wide and 2 inch deep (8mm wide x 50mm deep) hole at the marked point.

Note: If mounting the mount bracket to a wall stud, there is no need to drill holes in the wood and no plastic wall anchors are required. It is recommended to mount the mount bracket to at least one wooden stud.

5. Use a hammer to hammer eight 8*40mm wall anchors into the pre-drilled holes until they are flush with the wall.
6. Secure the mount bracket to the wall using all eight 5*50mm wall screws.
7. Install the kit fixing brackets to both sides of the device by aligning all four screw holes on the brackets with the four screw holes on both sides of the device. Once aligned, screw in six 4*8mm screws to attach the two brackets to the bottom of the device. (See Figure B)



5*50MM FIXING SCREWS (8PCS)

8*40MM WALL ANCHORS (8PCS)

This appliance is heavy and requires two or more adults to install. It is strongly recommended to hire a professional team for installation.
During installation, the columns or other materials that come into contact with the top of the appliance should be made of fireproof materials.

8. Mount the device to the wall mount. Then use a pencil to mark holes on the end of the wood trim kit mounting bracket so it rests against the wall.
9. Remove the device from the wall.
10. Drill a 5/16 inch wide and 2 inch deep (8 mm wide x 50 mm deep) hole on each side of the device.

Please note: Before drilling holes in the wall, always check for hidden wires, pipes, etc. Make sure the screws and wall plugs provided fit the device on the supporting surface. If you are unsure, consult a qualified person.

11. Use a hammer to drive the two wall anchors into the pre-drilled holes until they are flush with the wall.
12. Reattach the device to the wall mount.
13. Then drive the wall screws through the back of the kit mounting bracket and into the wall plugs.
14. Assemble the bottom kit together (see Figure A) and carefully slide the bottom of the kit onto the kit mounting bracket (see Figure B).
15. Use the 4*25 screws (spare part number DD) in the hardware bag to fix the bottom bracket of the appliance to the kit (as shown in Figure C)
16. Install the two legs of the kit from top to bottom on the bottom kit (as shown in Figure D).

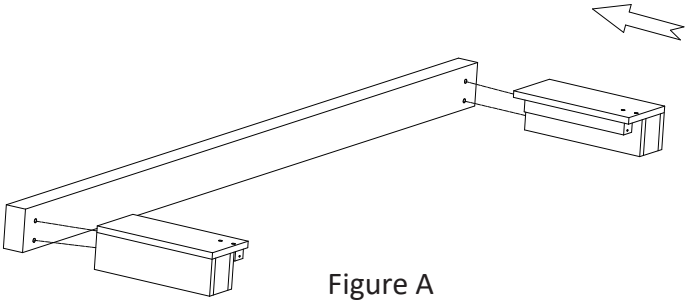


Figure A

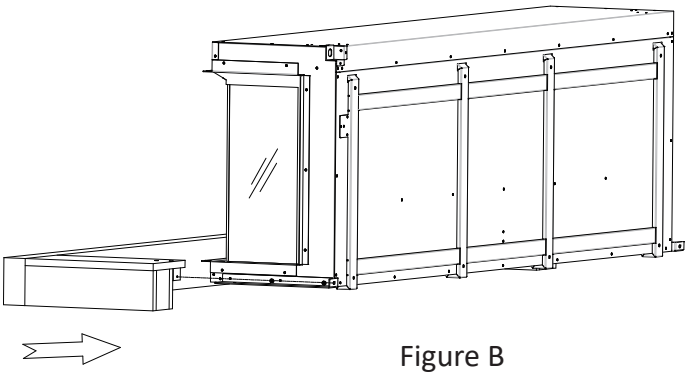


Figure B

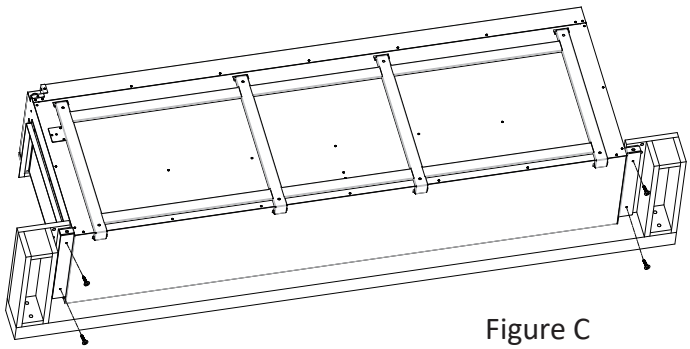


Figure C

4*25 fixing screws (4 PCS)

The appliance is heavy and requires two or more adults to install. It is strongly recommended to hire a professional team for installation.

During installation, the columns or other materials that come into contact with the top of the appliance should be made of fireproof materials.

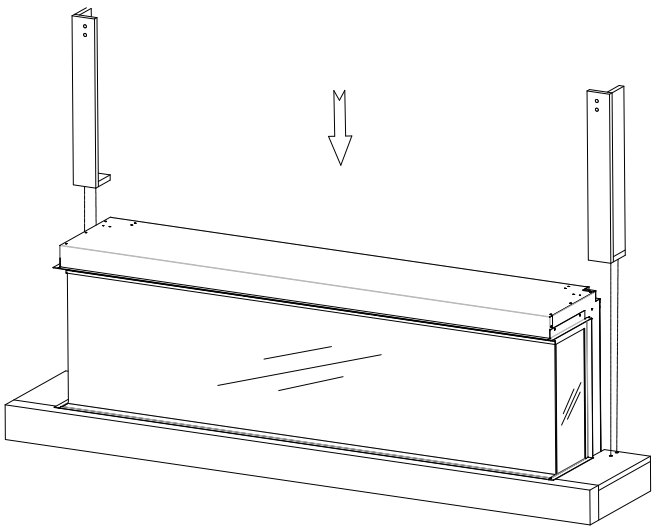
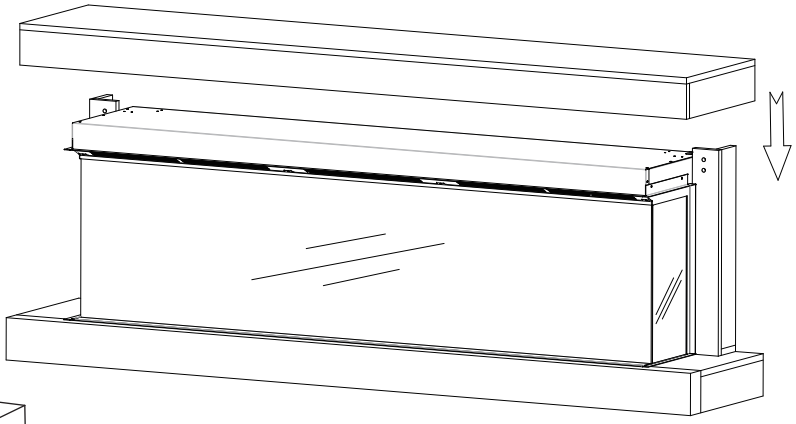
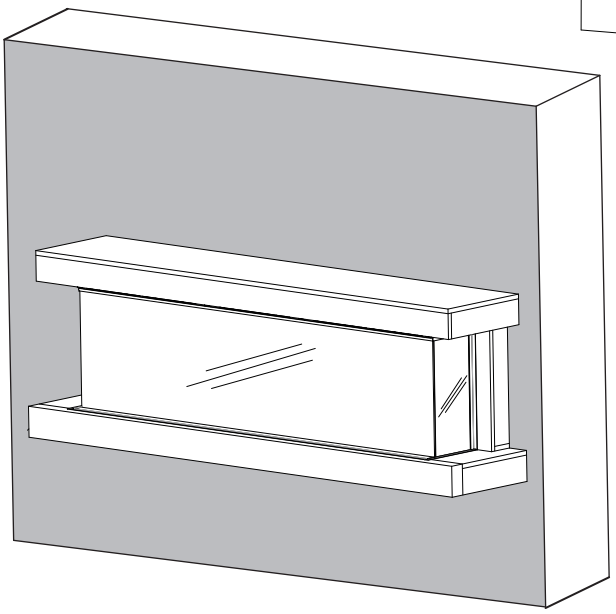


Figure D

17. Carefully place the top part of the surround on the stove top.





18. Installation Complete

Please note: The wooden decorative frame is not included in the package, you can consult customer service to order.

7. OPERATION INSTRUCTIONS

NOTE: THE PLUG MUST BE INSERTED TIGHTLY AND DO NOT PLUG OTHER ELECTRICAL APPLIANCES INTO THE SAME CIRCUIT.

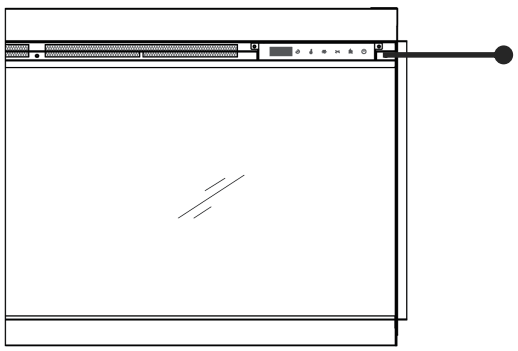
Read and understand the entire user manual, including all safety information, before installing or using this product. Failure to do so may result in electric shock, fire, serious injury, or death.

WARNING! Do not operate the device if it is damaged or malfunctioning. If you suspect damage to the device, call a qualified service technician to inspect and, if necessary, replace any part of the electrical system.

The fireplace control functions can be accessed in two ways:

- Using the control panel located in the upper right corner of the fireplace.
- Using the remote control.

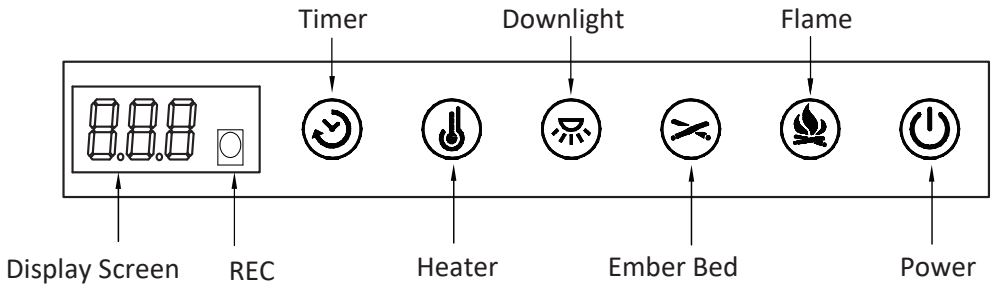
The main control panel is located in the upper right corner of the front.



TOUCH CONTROL PANEL

7A. TOUCH PANEL OPERATION

The control panel is located in the upper right corner of the device. The function icon light will go out after 20 seconds of no operation. Please touch the control panel to wake it up again before use.



7A.1) Power

- Press the button to turn **ON** or **OFF** (child lock status has no effect).
- The **POWER** button powers all functions of the appliance. This button must be in the **ON** position for any function to work properly.
- When the fireplace is first turned on, flame/amber, ember bed/Amber, heater/**OFF**.
- When turned **OFF**, all current settings are restored and then restored the next time the power is turned **ON** (except timers)

7A.2) Flame

- This button controls the brightness/color of the flame.
- Not effective on **POWER OFF** or **CHILD LOCK** status.
- When the flame button is first pressed, the flame brightness is at the highest setting, the flame is amber, and the digital display will show **F01**.

Display	**F01**	**F02**	**F03**	**F04**	**F05**	**F06**	**F07**
Flame color	Amber	Blue	Green	Amber&Blue	Amber&Green	Blue&Green	Gradien
Brightness	5 levels	5 levels	5 levels	5 levels	5 levels	N/A	5 levels
Display	**F08**	**F09**	**F10**	**F11**	**F12**	**OFF**	
Flame color	Gradient	Gradient	Gradient	Gradient	Polar	Off	
Brightness	5 levels	5 levels	5 levels	5 levels	N/A	N/A	

- Long press the flame button to enter the flame brightness adjustment. The flame button flashes. There are 5 levels of flame brightness. The display will display b5-b1-b2-b3-b4 in sequence. If there is no operation within 10 seconds, the brightness adjustment mode will be exited.
- After switching the flame mode, the flame brightness returns to the brightest. The flame brightness is not saved after the device is in standby mode.

7A.3) Ember Bed

- Press to activate the ember bed function, the system sets the ember color to amber and the digital display will show **H01**.
- Not effective when **POWER OFF** or **CHILD LOCK** state.

Display	**H01**	**H02**	**H03**	**H04**	**H05**	**H06**	**H07**
Carbon color	White	Red	Amber	Green A	Green B	Green C	Blue A
Display	**H08**	**H09**	**H10**	**H11**	**H12**	**H13**	**OFF**
Carbon color	Blue B	Blue C	Violet A	Violet B	Violet C	Polar	OFF

- **A.B.C is the color difference of the same color.**

7A.4) Downlight

- Press to activate the rear Downlight function, the system will set the amber and the digital display will show **L3**.
- Not effective on **POWER OFF** or **CHILD LOCK** status.

Display	**01**	**02**	**03**	**04**	**05**	**06**	**07**
Spot Light	White	Red	Amber	Green A	Green B	Green C	Blue A
Display	**08**	**09**	**10**	**11**	**12**	**OFF**	
Spot Light	Blue B	Blue C	Violet A	Violet B	Violet C	OFF	

7A.5) Heater

- Press to start the heating function, the system will set the temperature to 95°F/35°C, and the digital display will show 95°For 35°C.
- Not effective when the power is off or child lock state.
- There are 10 adjustable heat levels:

°F	**99°F**	**95°F**	**90°F**	**85°F**	**80°F**	**75°F**	**70°F**	**65°F**	**60°F**	**OFF**
°C	**37°C**	**35°C**	**32°C**	**29°C**	**27°C**	**24°C**	**21°C**	**18°C**	**16°C**	**OFF**
Display	**Shown**	**Shown**	**Shown**	**Shown**	**Shown**	**Shown**	**Shown**	**Shown**	**Shown**	**Shown**

- Press and hold the heater button for about 5 seconds to switch the temperature display from Fahrenheit to Celsius. The system defaults to Fahrenheit.
- When the heater is on, once both the flame and ember bed are closed, the ember bed will glow slightly and the digital display will show the set temperature.

7A.6) Timer

- Press to activate the timer function on and off.
- Not effective in power off or child lock state.
- By pressing the button, you can set the off time in intervals from 0.5H to 12H, with intervals of 0.5H/1H/2H/3H/4H/5H/6H/7H/8H/9H/10H/11H/12H/OFF.
- Once the timer is on and reaches the desired setting, you may hear a long "beep" and the system will shut down.

7A.7) Child lock (combination key)

- When the device is on, press **Timer** button and **EMBERS BED** button for 3 seconds to activate or deactivate the Child Lock Function. When the Child Lock is on, the digital display screen will display **"- - -"**.
- NOTE:The child lock is turned on, you can use the remote control to turn off, other keys do not work.

7A.8) Restore factory settings (key combination)

- The device is powered on and in standby, press **Timer** button and **FLAME** button 3S, Restore factory settings, The flashes slowly to display screen "888"

7A.9) Power-on mode (key combination)

- The device is powered on and in standby, press **DOWNLIGHT** button and **POWER** button 3S **ON/OFF** Power-on mode.
- The power-on mode is set successfully: the screen display flashes **"888"** for 3 seconds, The power-on mode is successfully closed: **"III"** for 3 seconds.

7A.10) Display Screen

- The digital display will show the numbers for the corresponding function of the corresponding operation.
- The screen flickers during setting operation, exits the setting mode after 10 seconds of no operation, and turns off the screen after another 10 seconds to enter standby.

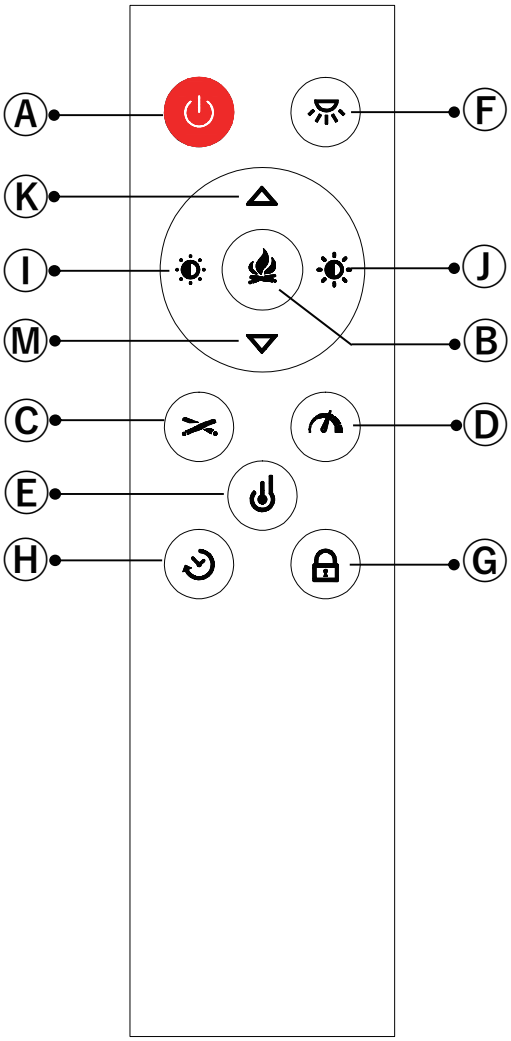
7B. REMOTE CONTROL OPERATION

The remote control can be used up to 13 feet (4 meters) away from the heater, so long as there are no obstructions between the remote control and the heater. the remote can control all the settings as the control panel does.

REMOTE CONTROL BATTERIES

Press and slide the battery cover on the rear of the remote and remove the cover. Insert two new AAA 1.5V batteries into the battery compartment. Ensure that the polarity is correct. Batteries are not included in the package due to safety during transportation.

Note: Do not mix old and new batteries together in the remote. Do not mix alkaline, standard (carbon-zinc), or rechargeable (NiCad, NiMh, etc.) batteries together.



- A POWER
- B FLAME
- C EMBER BED
- D FLAME SPEED
- E HEATER
- F DOWNLIGHT
- G CHILD LOCK
- H TIMER
- I BRIGHTNESS -
- J BRIGHTNESS +
- K UP
- M DOWN

The buttons on the remote control have the same functions as the buttons on the control panel, except Timer\Child Lock\Brightness -\Brightness +\Up\Down.

7B.1) Flame Speed

- This button controls the flame speed of the flame.
- Ineffective in the power off/flame off/child lock state.
- Press to activate the flame speed function, the system will set S3, and the digital display will show S3.
- There are 5 levels of flame speed, and when you press this button, the digital display will show the corresponding letters S1 to S5.

7B.2) Child Lock

- When the device is on, press Child Lock button for activate or deactivate the Child Lock Function. When the Child Lock is on, the digital display screen will display "--- ",you can use the remote control to turn off,the other features are disabled.

7B.3) Brightness +

- When you need to increase the brightness of the **FLAME**, first press the **FLAME** key to select it, then press this key again to increase the brightness of the **FLAME**.
- When you hear two beeps, it means that the **FLAME** is at the highest brightness.

7B.4) Brightness -

- When you need to reduce the brightness of **FLAME**, first press the **FLAME** key to select it, and then press this button to reduce the brightness of **FLAME**.
- When you hear two beeps, **FLAME** has the lowest brightness.

7B.5) UP

- Used in conjunction with the **Flame/Ember Bed/Downlight/Heater/Timer** buttons, use this up button to increase.

7B.6) Down

- Used in conjunction with the **Flame/Ember Bed/Downlight/Heater/Timer** button, use this up button to down.

WARNING: Changes or modifications to this device not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



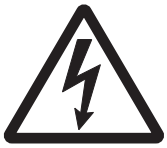
TEMPERATURE LIMITING CONTROL

This heater is equipped with a Temperature Limiting Control.
Should the heater reach an unsafe temperature, the heater will automatically turn OFF. **To reset:**

- Unplug the power cord from the outlet.
- Turn the Power Switch on the CONTROL PANEL to OFF. Wait at least 30 minutes. Lower electric firebox internal temperature.
- Inspect the fireplace to make sure no vents are blocked, or clogged with dust or lint. If they are, use a vacuum to clean the vent areas.
- With the Power Switch in the OFF position, plug the power cord back into the outlet.

If it switches off again, **UNPLUG THE HEATER RIGHT AWAY!**
Have the outlets, wiring, and breaker box inspected by a professional. Make necessary repairs before using the heater.

8. CARE AND MAINTENANCE



ALWAYS turn the appliance OFF and unplug the power cord from the outlet before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in electric shock, fire, or personal injury.
NEVER immerse in water or spray with water. Doing so could result in electric shock, fire, or personal injury.
Risk of electric shock! DO NOT OPEN! Replace parts contact our customer service team for help first !

CLEANING

Metal:

- Buff using a soft cloth, slightly dampened with a citrus oil-based product.
- DO NOT use brass polish or household cleaners as these products will damage the metal trim.

Glass:

- Use a good quality glass cleaner and dry thoroughly with a paper towel or lint-free cloth.
- NEVER use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Plastic:

- Wipe gently with a slightly damp cloth and a mild solution of dish soap and warm water.

Vents:

- Use a vacuum or duster to remove dust and dirt from the appliance and vent areas.
- Clean the exterior of the fireplace with a slightly damp cloth or duster.

MAINTENANCE

Electrical and Moving Parts:

- The fan motors are lubricated at the factory and will not require lubrication.
- Electrical components are integrated in the fireplace and are Replace parts contact our customer service team for help first!

Storage:

- Store appliance in a clean dry place when not in use.

Replacement parts:

- Use only replacement parts supplied by the manufacturer. Use of any other parts, or modifying the fireplace in any way, will void all warranties.
- Battery Replacement: **Use two new AAA 1.5V batteries for the remote control**
- Total LED wattage is 25~40 watts; do not attempt to replace the LED.

9. LIMITED WARRANTY

This product is warranted to the original purchaser to be free from defects in material and workmanship from the date of purchase and will not become defective for a period of one year from the date of purchase under normal use and proper care. During this limited warranty period, missing or originally defective parts will be replaced free of charge. If a part is not available, an appropriate replacement or refund will be provided. The original dated sales receipt is required for all warranty claims. This warranty does not cover damage incurred during transportation from the point of purchase to the consumer's home. This warranty does not cover glass, bulbs, batteries, shipping, labor, or other issues not related to the manufacture of the product.

This product is intended for residential use only. Any and all use of this product for commercial purposes will void all warranties and void the manufacturer's liability.

Before use, read and understand all assembly and operating instructions and all safety information and warnings. The following will void this warranty: damage caused by tampering, modifying or altering the fireplace insert in any way; damage caused by improper assembly, improper care, misuse or abuse; damage caused by using the wrong power source; water damage; damage caused by using this insert outdoors; damage caused by using this insert for excessive periods of time; damage caused by using the insert in commercial applications; damage caused by use as a primary heat source, other misuse or abuse not specifically listed herein.

This product is not intended for use as a primary heat source. It is intended for supplemental heating purposes only.

10. TROUBLESHOOTING GUIDE

1. Remote control not working, new unit we just got won't power on.

- Make sure the main power switch on the top right is on.
- There should be a long beep when turning the main power switch on.
- If there is no beep, the connector on the PCB board may be loose, contact service for instructions to check.
- If there is a beep and the control panel works but the remote control doesn't work, the remote control doesn't work at close or long distances, contact service for help.

2. My old unit no longer works and won't power on.

- Check if the power cord is good.
- If the power cord is good, check if the wires behind the rocker switch are burnt.
- If the wires are also good, the PCB board may be faulty and needs to be replaced. Contact service for replacement and instructions.

3. Heater not working, turns off automatically after being on for a few seconds.

1) New products:

- Turn the heater to 99ºF and see if the heater works continuously.
- If not, unplug the device and recheck the next day to see if it works properly.
- If it still doesn't work properly, you need to check the fan assembly, please contact the service team for inspection instructions.

2) The product has been used for a while:

- Open the glass, remove the bottom of the front fixing screw, and check if the fan can move smoothly or the heater motor is well connected.
- If it is, unplug the CN7 connector plugged into the PCB board. If the heater works properly, the button panel should be replaced.
- If the heater still does not work after unplugging the CN7 connector, please contact the service team for further solutions.

4. No air flows out when the heater is turned on.

1) New products:

- Confirm whether there is hot air blowing out of the air outlet or something inside turns red when the heater is turned on. If yes, the fan is stuck or the heater motor is not in the right position.
- If not, you need to check the heater connector on the PCB board. Unplug and reinsert all connectors to see if the heater works.

2) The product has been in use for a while:

- Confirm if hot air blows out of the air outlet or something turns red inside when the heater is turned on. If yes, the fan is stuck or the heater motor is not in the correct position.
- If not, contact the service team for assistance.

5. The heater will not resume even when the room is already cold.

- Adjust the thermostat to 99ºF to see if the heater will continue to work, if yes, the sensor is faulty, if not, contact the service team for further assistance.

6. The flame does not appear or flickers or makes noise when turned on.

- Please contact the service team for inspection instructions for the flame LED board connector, flame motor and spindle.

7. The remote control is missing or the log is damaged. Please contact the service team for replacement and instructions.


PAP 22